

## **SCI Solutions and Saint Thomas Health Services Team to Deliver Advanced Enterprise-wide, Centralized Scheduling**

*Access Management Solution to Improve Pre-registration,  
Order Processing and Scheduling Efficiencies*

**LOS GATOS, CA – May 4, 2009** – [SCI Solutions](#), the premier [Access Management solution](#) provider for healthcare, today announced it has signed an agreement with Saint Thomas Health Services for the Schedule Maximizer® and Order Facilitator® solutions to support its centralized scheduling and self-service portal initiatives. [Schedule Maximizer](#) is SCI's Internet-based, enterprise Access Management solution that combines with sophisticated workflow tools to streamline a hospital's complex patient and resource scheduling requirements. [Order Facilitator](#) is SCI's preeminent web solution for automating outpatient orders from community physicians to increase provider satisfaction and reduce operational delays.

Under the terms of the agreement, Saint Thomas Health Services will implement the Schedule Maximizer and Order Facilitator solutions in their three hospitals and two outpatient imaging centers serving their affiliated Radiology and Breast Care centers. Saint Thomas will also install SCI's Provider and Consumer Portals to enable physician office and patient self-scheduling. Automated Appointment Reminder functionality will also be implemented.

Saint Thomas Health Service's initiative for enterprise-wide, centralized scheduling is currently underway at Middle Tennessee Medical Center, Murfreesboro Diagnostic Imaging Center and Middle Tennessee Imaging Center with additional hospitals scheduled to roll out within the coming months.

According to Sheila Sferrella, Vice President of Ambulatory Care at Saint Thomas Health Services, "We selected SCI Solutions because they offered the solutions that matched the Access Management vision for our hospitals and imaging centers." She added, "We are confident that using Schedule Maximizer and Order Facilitator will result in improved satisfaction with our physicians and patients."

Andrew Gwin, System Director for Patient Access Services said, "We are excited to implement Order Facilitator and Schedule Maximizer at Saint Thomas Health Services. These products will enable our physicians to increase efficiencies in their offices, enhance the productivity of our staff and continue improving the patient experience."

"We are pleased with the opportunity to provide our advanced Access Management solutions to help Saint Thomas Health Services to streamline their administrative processes, improve their customers' satisfaction with their services and to expedite access to patient care delivery in the greater Nashville area," stated [John Holton](#), CEO, SCI Solutions.

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### **About SCI Solutions**

SCI Solutions is transforming healthcare Access Management with products and services that facilitate the efficient and secure exchange of clinical and financial information between patients, physicians and healthcare facilities. SCI provides a variety of applications and self-service portals that help physicians and patients interact easily and at their convenience for many of their access-related needs. From a hospital's clinical departments, to its financial executives, to its physicians SCI improves their effectiveness while making the patient's service experience first class.

Founded in 1999, SCI Solutions is headquartered in Los Gatos, CA with additional offices in Tucson, AZ, Pensacola, FL and employees throughout the United States. For more information about SCI Solutions visit [www.scisolutions.com](http://www.scisolutions.com).

### **About Saint Thomas Health Services**

Saint Thomas Health Services' regional health system consists of four hospitals – Baptist and Saint Thomas Hospitals in Nashville, Middle Tennessee Medical Center in Murfreesboro and Hickman Community Hospital in Centerville – and a comprehensive network of affiliated joint ventures in diagnostics, cardiac services and ambulatory surgery as well as medical practices, the Center for Spinal Surgery, clinics and rehabilitation facilities. STHS is a member of Ascension Health, a Catholic organization that is the largest not-for-profit health system in the United States.

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