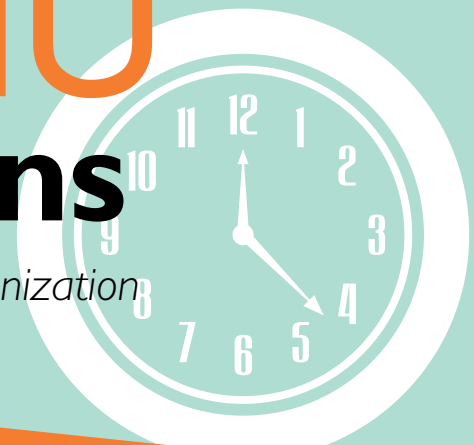


# Serving Up a **MENU** of **Access Options**

*Fresh Ingredients for the Optimal Health of Your Organization*



**A**s they say, "Variety is the Spice of Life." By providing a variety of access options, your organization will ensure quick and uncomplicated front-door experiences, driving the goals for very satisfied physicians and patients—and a healthy bottom line for your organization! ☺

## Menu

of Access Options for Referring Physician Offices

*Pick one or more; change your mind anytime!*

**If your office is connected to the Internet:**

Send e-Order via EMR/Web  
(hospital will call patient to schedule)

Self-schedule appointment  
(with e-Order sent in same flow)

**If you prefer the personal touch:**

Call centralized scheduling  
(you can fax or send the order later)

**If you really want simple, low-tech:**

Fax your order to hospital  
(hospital will call patient to schedule)

Regardless of how you refer patients to the hospital, you or your staff can check the status of the appointment/order online at any time, from anywhere you can get to the Internet.

## Menu

of Access Options for Patients/Consumers

### Scheduling Options

Self-schedule appointments

Call centralized scheduling  
(with e-Order sent in same flow)

Receive call from hospital  
(based on hospital getting the order)

### Pre-Registration

(to save time when you arrive)

Pre-register online

Receive call from hospital  
(can be scheduled for convenience)

### Arrival Options

Quick Check-In with Staff

Check-In at **Arrival Manager™**