**SCI Solutions Enhances Patient Scheduling Platform with Capabilities to Support
Large-Scale, Multi-Location Operations**
*New Schedule Maximizer features support centralized patient scheduling and care coordination needs for
large, complex health networks spread across broad geographic areas*

Seattle, WA – **June 19, 2017** – SCI Solutions, the health industry's leading patient access and care
coordination technology firm, today announced the addition of powerful new capabilities to its rules-
based, enterprise healthcare scheduling solution, Schedule Maximizer®. This much-anticipated upgrade
delivers significant value aligned with two major care coordination themes – market-based scheduling
services for large multi-location healthcare organizations and enhanced worklist management that
supports the security needs of complex scheduling environments.

SCI's Schedule Maximizer enables health systems to differentiate themselves in the eyes of patients and
referring providers by standardizing and simplifying all web and telephonic communications – consumer
self-scheduling, centralized call center management, one phone number and call to complete – with a
unified brand and workflow across all access points. Using Schedule Maximizer, multi-state health
systems with operational and geographic complexities have the ability to precisely schedule across
multiple time zones, use geolocation to book patients at the facility nearest to them, guide schedulers
and providers to the right insurance options and protect patient privacy even when no common EHR or
HIT infrastructure exists among different provider locations.

The healthcare industry has seen a steady rise of consolidations since 2009, with M&A activity actually
doubling between 2011 and 2015, but many health systems have struggled to reap the economic
benefits of such a strategy.

"Unprecedented provider consolidation has resulted in more health systems operating vast networks of
hospitals, imaging centers and outpatient clinics across multiple states and diverse points of service,"
said Joel French, CEO of SCI Solutions. "After acquiring hospitals and physician practices, surprisingly few
have been able to demonstrate the economic value of their increased scale. In sharp contrast, SCI's
technologies have enabled our clients to realize measurable unit cost reduction and outpatient revenue
gains from their new scale by standardizing and centralizing all patient intake workflows and presenting
a consistent brand across complex operations."

Schedule Maximizer's new functionalities include:
- **Market-Based Scheduling:** Support for multi-entity health systems spanning larger geographical
  areas, including patient-proximity appointment searching and scheduling across time zones. This
  ensures that patients are scheduled at the most convenient locations based on zip code or
  patient preference.
- **Worklist Security and Display:** Worklists provide schedulers with electronic to-do lists that help
  them efficiently manage work and ensure completion of critical tasks. New role-based security
  for worklists, with configurable display and filtering options, supports the flexibility and variable
  workflows needed by every type of scheduling team, including simultaneous support for
  centralized call centers, decentralized and hybrid models.
- **Insurance Management:** New insurance payer and plan management tools help schedulers and
  providers choose the correct insurance for patients. Schedulers are notified of insurance

restrictions in real-time during an appointment search, ensuring patients are scheduled at locations that accept their insurance.

"Instant self-scheduling and prompt insurance pre-authorizations deliver long sought-after convenience for patients while eliminating unexpected financial surprises for them," said French. "This means patients receive clinically appropriate, in-network care from the right provider with the right equipment at their preferred location while large health systems smartly leverage their consolidated capacity and reduce labor costs necessary to intake more patients."

SCI Solutions clients are already utilizing this powerful new version. For more information about the newest updates to Schedule Maximizer, please visit the SCI Solutions website here: http://www.scisolutions.com/healthcare-it-solutions/schedule-maximizer

About SCI Solutions
SCI Solutions improves the health of the healthcare system by enabling provider networks to gain economic value through better community-based care coordination. Operating a cloud-based network for more than 12,000 physician practices and 800 hospitals, health systems and imaging centers, in 300 geographic markets across the United States, SCI connects health systems beyond their traditional boundaries to patients and their community providers in ways electronic health records cannot. Provider networks utilize SCI's service to engage consumers, coordinate patient care transitions, obtain insurance pre-authorization, schedule patients, automate referrals and manage orders. An integrated and easy-to-use business analytics toolset identifies opportunities and monitors performance. As a result, healthcare organizations experience increased outpatient revenue, better coordinated care and higher physician loyalty. For more information, visit scisolutions.com.

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