

**SCI Solutions Announces Recipients of  
2019 National Association of Healthcare Access Management Scholarship**  
Five Patient Access Recipients Selected to Attend NAHAM 45th Annual Conference

**Seattle, WA** (April 23, 2019) – [SCI Solutions](#), the health industry’s leading patient access and digital patient engagement technology firm, today announced the recipients of its fourth annual National Association of Healthcare Access Management (NAHAM) Scholarship program. The five individuals selected for the 2019 scholarship will receive tuition for their conference registration at the [NAHAM 45<sup>th</sup> Annual Conference](#), taking place April 23-26, 2019, in Orlando, Fla.

SCI Solutions’ scholarship winners will join hundreds of other patient access professionals at the conference to share experiences, learn from experts, and discover new strategies and solutions. “We recognize patient access professionals to be the first, and one of the most crucial, points of contact that most patients have with the health system,” said Vince King, chief commercial officer of SCI Solutions. “Because of their impact on every patient’s experience, it’s crucial that these dedicated professionals have the opportunity to attend educational events like the NAHAM annual conference. We chose these individuals for their demonstrated commitment to exemplary patient access experiences and their desire to elevate the profession by building their skills.”

SCI Solutions and NAHAM congratulate the following patient access professionals:

- Michelle Clark, CHAA, CHAM, Patient Access ED Manager, Greater Baltimore Medical Center (Maryland)
- Jana Dillon, Supervisor, Patient Access, Mon Preston Memorial Hospital (West Virginia)
- Jayne Hildebrand, MBA, CHFP, Executive Director, Patient Access, UnityPoint Health (Iowa)
- Terrance Malone, Director of Patient Access, Tift Regional Health System (Georgia)
- Joe Wheeler, CHAA, PSR Supervisor, Behavioral Health, Carle Foundation Hospital (Illinois)

“In its fourth year, the scholarship program continues to prove its value based on the overwhelming number of applications and the positive feedback we get from recipients,” said NAHAM Executive Director Kirsten Shaffer. “While budget pressure continues, patient access professionals have a strong desire for this type of educational experience. We are grateful to SCI Solutions for helping make this a reality for individuals who otherwise wouldn’t be able to attend.”

NAHAM’s Annual Conference brings patient access professionals together from across the United States and Canada to learn and network while providing the latest information on a variety of topics critical to the important role of patient access services in healthcare. Since its inception in 1982, NAHAM’s annual Patient Access Week acknowledges the expanding role of this group of dedicated professionals during the first week of April.

**About SCI Solutions**

SCI Solutions improves the health of the health system by operating the largest EHR-agnostic patient access and care coordination platform, relied upon by 13,000 physician practices and 1,000 hospitals and imaging centers in 350 U.S. markets. With its digital patient engagement suite, SCI helps healthcare organizations create a consumer-friendly virtual front door for patient acquisition and competitive advantage. Health systems and provider networks utilize SCI technologies to market to new and returning patients, manage intake and consent, obtain insurance pre-authorization, schedule patients, automate referrals and manage orders. An integrated and easy-to-use business analytics toolset identifies opportunities and monitors performance. As a result, healthcare organizations experience increased patient outpatient revenue, lower costs and improved patient and referring physician satisfaction. For more information, visit [scisolutions.com](http://scisolutions.com).

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